

# STATE OF KANSAS

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## **ITAB Minutes 11.27.18** (Information Technology Advisory Board)

### **Opening Remarks - Lee Allen:**

- Lee introduced Grant Gordon with PayIt, who provided a presentation on the iKan Mobile App offerings. Payit was the winning bidder in an open RFP for mobile application development this past year. Currently, the iKan application facilitates vehicle registration renewal, driver's license renewals, and vital records requests. The hope is that others will reach out to Payit to leverage mobile applications across all Kansas agencies/boards/commissions. This mobile app is a way to simplify government transactions for Kansans. Lee encouraged others to reach out to Payit to proliferate the iKan platform further. Lee attended a National Conference this year and learned that Kansas is the first state to launch a mobile application for driver's license renewal.

### **Grant Gordon – Payit mobile app development:**

- Payit collects no fee from Kansas agencies, the fee is passed on to the user as a convenience fee.
- iKan is a transaction-based program.
- Currently providing KDHE Vital Statistics assistance & Dept of Revenue transactions via the mobile app.
- Kansas is the first state in the country to launch the DL Renewal option via a mobile app. North Carolina and Texas are following suit.
- Download the App which is very easy to use.
- The help desk is in Kansas City.
- Constant communication has been the key to the success.
- Looking at the possibly of bringing hunting & fishing license renewals and Board of Cosmetology on board soon.
- Discovery phase of being able to pay Property Taxes via the APP. Wyandotte County is using an app currently to pay Personal Property Taxes and to report pot holes.
- 300,000 Kansans are already using the app.
- This was designed to be a one-stop shop to reach state government.

### **ITEC Policies - Team updates-**

Cole Robison - Policy 1210 proposed update

Cole was asked by ITEC board to provide a redlined version of the policy changes so board members understand all the updates to this policy. Cole has made no updates to this policy change proposal since he presented at the August ITAB meeting.

Mike Wilkerson – Series 2000 proposed updates

They are looking for additional team members. Contact Sara Spinks or Mike Wilkerson if you would like to join their team. See attached Slide Deck for presentation details.

Ken Nelson – GIS Policy series 6100

The purpose is to encourage standardized geodatabase documentation practices and adopt the Federal Geographic Data Committee's *Content Standard for Digital Geospatial Metadata (CSDGM)*. See attached slide deck for presentation details.

John Godfrey – KU Med Policy series 7230a (Security)

See slide deck for presentation details.

- Added and clarified several definitions
- Implementing a risk management committee
- Require multifactor authentication as a standard.
- System Service Account requirements were added.
- Password changes – have a minimum of 12 characters in length and change passwords frequency from 90 days to 180 days.
- PINs vs MFA being used
- The Goal is to ensure we are doing something that needs to be done.
- Moving down the path of best practice.
- Sunset provision. Rod will get clarity.  
**ACTION ITEM: Rod will take an action item to reach out to LPA to get clarity on the sunset provision.**
- Risk-based approach is the goal and should be documented and LPA is supportive.
- Role-based access controls need to be used when available. Would like this to be the standard going forward.
- Multi-factor Authentication (MFA) is needed for Virtual Private Network (VPN). This will become requirement in the future.
- Encrypted remote access.
- Change Control standards were strengthened. i.e., Access Databases have had zero patches within the last 8 years, which creates risk.
- Tried to simplify and get more attention.
- Some reporting removed.
- Added privacy to incident response.
- Full-scale testing was taken into consideration. Requires operation impacts and what works during the exercise. Significant incident response would fulfill the testing requirement.
- The version presented will be sent out and we hope to have any questions by the end of the week. Send an email to Rod Blunt if you have any questions.

**Matt Veatch:**

Looking at updating email. 11 people on the committee.

Presented to state records committee that are on board. Today Matt scheduled the kickoff meeting for Dec 5.

**CISO Update - Rod Blunt:**

CISO update: Security training is available.

- Kansas Cybersecurity Act (KCA) has been published.
- There are resources on our website to become compliant.
- New employee's security training – high level of what is expected. Rod can tailor up a package for new staff. His staff need to know what modules are needed for your agency.
- Looking for a consistent message on what is needed during orientation process.

**Transition Team - Lee Allen:**

Met with transition team to talk about the 'as a service' projects that are currently underway. The team will be setting up various other meetings to talk about other things within state IT. At some point, we hope to get clear feedback on the direction of our new administration. As of today, we will continue as we have been.

**Network as a Service (NaaS) – Lee Allen**

- RFP will be released sometime in January – KanWin network is the scope–
- Hoping for a vendor engagement by July 1.

**Data Center as a Service (DCaaS) – Lee Allen & Travis Combes**

- We delayed Unisys from getting started so the dates have been adjusted.
- Currently in shadow mode for about 2 weeks.
- We will be in reverse shadow next week.
- Commerce will begin shadowing next week.

**Consolidated Service Desk – Julie Niehues, OITS Director**

- All cabinet agencies have enrolled except CJIS and state hospitals.
- Everyone will be enrolled by the end of February.

**Open Discussion:**

Get with Grant Gordon after the meeting if you are interested in talking about iKan mobile app possibilities.

Meeting ended at 3:15pm

**Mark your calendars:**

**ITAB** Meeting Schedule:

February 19, 2019 at 2722 SW Topeka Blvd, Topeka, KS  
May 21, 2019 at 2722 SW Topeka Blvd, Topeka, KS  
August 20, 2019 at 2722 SW Topeka Blvd, Topeka, KS  
November 19, 2019 at 2722 SW Topeka Blvd, Topeka, KS

**ITEC** Meeting Schedule:

Dec 11, 2018, Rm 582-N in State Capitol, 1:30pm - 3:30pm  
Mar 12, 2019, 2722 SW Topeka Blvd Rm 166 (Nickell Bldg, Eisenhower Rm), 1:30pm - 3:30pm  
June 11, 2019, 2722 SW Topeka Blvd Rm 166 (Nickell Bldg, Eisenhower Rm), 1:30pm - 3:30pm  
Sept 10, 2019, 2722 SW Topeka Blvd Rm 166 (Nickell Bldg, Eisenhower Rm), 1:30pm - 3:30pm  
Dec 10, 2019, 2722 SW Topeka Blvd Rm 166 (Nickell Bldg, Eisenhower Rm), 1:30pm - 3:30pm

2722 SW Topeka Blvd is the National Guard Armory located at 27<sup>th</sup> & Topeka Blvd.

This building is located within secured gates that require a government issued photo ID to enter. The Nickell Bldg is the first building you see upon entering the gate. Park in Visitor's parking.